

Solar PV –Post installation Questionnaire

Customer Details		Ref: SM12002
Name	Gordon Smith	
Address	Harlow	

We would really appreciate it if you could fill in the following feed-back questionnaire and return in the envelope provided

1. What is your overall satisfaction rating with our company?

- 5 - Very Satisfied
- 4 - Somewhat Satisfied
- 3 - Neither Satisfied nor Dissatisfied
- 2 - Somewhat Dissatisfied
- 1 - Very Dissatisfied

Please tell us why you feel that way ... *Polite, well presented etc.*

2. How likely are you to recommend our service to a friend or colleague?

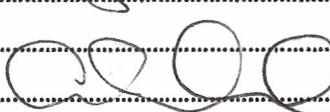
- 5 - Very Likely
- 4 - Somewhat Likely
- 3 - Neither Likely Nor Unlikely
- 2 - Somewhat Unlikely
- 1 - Very Unlikely

Please tell us why you feel that way ... *Friendly, tidy, unobtrusive, polite work.*

3. Please rate your level of satisfaction with your sales representative in the following areas.

	5 - Very Satisfied	4 - Somewhat Satisfied	3 - Neither Satisfied nor Dissatisfied	2 - Somewhat Dissatisfied	1 - Very Dissatisfied
Responsiveness	✓				
Knowledge of system		✓			
Professionalism	✓				
Understanding of my needs	✓				

Additional Comments

Very responsive, enthusiastic about the concept both financially and ideologically.  01.03.12

Issue:1.0	SOLAR PV QUESTIONNAIRE AFTER INSTALLATION	Storm Electrical Solutions Limited
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